



The Challenge

Million Air Dallas had worked with a medical facility for a long time and was experiencing a problem where their pilots were waiting 2+ hours to be seen for a drug screen. The pilots had to wait behind patients with more serious medical issues. As a medical facility, they did substance testing, but it wasn't their 'forte' which caused issues with the FAA documents when a technician didn't pay attention.

It typically took 2+ days to receive results from their previous vendor, employees spent anywhere from 45 minutes to 2+ hours waiting to be tested, and pricing added up to about \$110 per test since the vendor was out of network.

The Solution

When evaluating new vendors Million Air Dallas needed a specialized provider with great customer service, someone who understood the importance of accuracy every single time for the FAA / DOT, and short wait times so pilots could get back to flying as soon as possible. The results Million Air Dallas has enjoyed since partnering with Fastest Labs include being easy to work with, outstanding customer service, and quick turnaround with results being sent digitally. Fastest Labs provided cost savings, prompt testing, and increased efficiency getting employees back on their way to work in about 10 minutes.

The Customer

Million Air Dallas is the nation's premier provider of executive, private charter flights and aviation services. Million Air Dallas pioneered the concept of luxury airport facilities and provides exceptional private jet services to their clients. They have expanded to become the full-service leader in aircraft charter, acquisitions and management

Industry: Airlines, Airports & Air Services, Transportation

“Fastest Labs has helped save money and increase productivity!”

“We are most impressed with the speed and courtesy that we receive with every single candidate that we send, and we plan to continue our partnership with Fastest Labs for years to come!”

Laura VanHook
Vice President of Human Resources
Million Air Dallas